

FINANCIAL ASSISTANCE PLAIN LANGUAGE SUMMARY

In keeping with its mission, Mangum Regional Medical Center is dedicated to Improving the quality of life in our community by providing excellent healthcare with compassion and respect. As part of that commitment, Mangum Regional Medical Center acknowledges the financial needs of patients and families who are unable to afford the charges associated with the cost of medical care and offer financial assistance to those who have an established need to receive medically necessary medical services. Regardless of whether an individual is eligible for Financial Assistance, emergency medical care is provided on a non-discriminatory basis.

For patients who require financial assistance or who experience temporary financial hardship, Mangum Regional Medical Center offers several assistance and payment options, including charity, discounted care, and payment plans.

Applying for Financial Assistance

Patients wishing to apply for financial assistance may submit an application and supporting documentation to the Financial Counselor, Patient Account Representative or the Hospital Business Office. The Financial Assistance application may be found on the Hospital's website. Alternatively, printed copies of the Hospital's Financial Assistance Policy or its Plain Language Summary may be obtained at no extra cost by visiting or calling the Financial Counselor, in the Hospital's main Registration area; or, the Patient Accounts Office. Charity (FAP) eligible individual cannot be charged more than the amounts generally billed (AGB) for emergency or other medically necessary care.

Eligibility Criteria/Basis for Calculating Amounts Charged to Eligible Patients:

The financial assistance assessment methodology shall consider income of the Patient / Guarantor household, assets, family size, historical financial profile, current available resources and the likelihood of future earnings sufficient to pay for health care services (See Eligibility Criteria/Basis for Calculating Amounts Charged to Patients below). Charges for emergency or other non-elective medically necessary care provided to patients eligible for financial assistance under the policy will be limited to not more than the amounts generally billed (AGB) to those individuals who have insurance. Charges, as defined in this policy, are considered the amount the patient is personally responsible for paying, after all deductions, discounts and insurance reimbursements have been applied. Discounts under this policy will be applied according to the following sliding scale:

| Annual Household Income | Discount Amount % |
|-------------------------|-------------------|
| Up to 200% of FPG | 100% |
| 201% - 300% | 75% |



How to Apply: Any patient may apply to receive financial assistance by submitting an application and providing supporting documentation. If you have questions, need help, or would like to receive an application form or more information, please contact us:

- By telephone: (580) 782-3353
- On our website at: www. mangumregional.org
- In person: Facility Business Office or Registration Area(s)
- To obtain documents via mail free of charge: Central Business Office, Cohesive Healthcare, 2510
 E Independence Suite 101 Shawnee, Ok 74804

If English is Not Your First Language: Spanish versions of the application form, financial assistance policy, and this summary, are available upon request.

Other Assistance Programs:

<u>Coverage assistance</u>: You may be eligible for other government programs. We can help you learn whether these programs (including Medicaid) can help cover your medical bills and help you apply for these programs.

<u>Payment plans</u>: Any balance for amounts owed by you is due within 20 days. The balance can be paid in any of the following ways: credit card, payment plan, cash or check. If you need a payment plan, please call (580) 782-3353

<u>Emergency Care</u>: Mangum Regional Medical Center has a dedicated emergency department and provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act) without discrimination consistent with available capabilities, without regard to whether or not a patient has the ability to pay or is eligible for financial assistance.

Thank you for trusting us with your care.

Thank you for choosing Mangum Regional Medical Center for your healthcare needs

Mangum Regional Medical Center PO Box 280 Mangum, Ok 73554 (580) 782-3353



