

**Southwest Oklahoma
Community Action Group, Inc.**

2018

**Community
Assessment**



Community Needs Assessment Certification

The Southwest Oklahoma Community Action Group, Inc. Board of Directors and Executive Director certifies that the Community Needs Assessment is current as of 12/06/18 and has been formally reviewed and accepted by the SOCAG Board of Directors.


SOCAG Board Chair

12-6-18
Date


SOCAG Executive Director

12-10-18
Date

Purpose

The purpose of a Community Needs Assessment is to identify and prioritize the needs and resources of a defined community or communities. Data is gathered from target populations and results are analyzed in order to understand the causes and conditions of poverty and changing population demographics. The agency's board and leadership use this data to design effective, outcome based programs that will alleviate poverty. The analyzed data is summarized in a report which can be used to provide justification, both to funders and the public, on the need for resources and how resources are being allocated to programs. The report also provides useful data to educate the public and community leaders about issues related to poverty.

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Overview

A comprehensive Community Needs Assessment was conducted by Southwest Oklahoma Community Action Group, Inc. We assessed our service area of Harmon, Greer, and Jackson Counties in southwest Oklahoma. Additionally, we surveyed the Head Start/Early Head Start parents at the Elk City Head Start Center since we operate that center.

Agency Overview

Southwest Oklahoma Community Action Group, Inc. began operations in April 1965. Since that time, we have provided programs and services to meet the needs of low-income people in southwest Oklahoma. Our designated counties are Jackson, Harmon, and Greer. Some programs serve additional counties.

Mission

To end poverty by INVESTING in people, NURTURING their success, and TRANSFORMING lives.

Our vision is “Communities where everyone has opportunities for self-reliance and can live with dignity.”

We value human dignity, empowerment, a holistic approach, and transformative leadership.

Community Service Area

The designated service area of Southwest Oklahoma Community Action Group, Inc. includes Jackson, Harmon, and Greer counties in southwest Oklahoma. Some of our programs operate in the neighboring counties for programs not being offered by the Community Action Agency in that area. TSET Healthy Living covers Greer, Harmon, Tillman, and 2 service sectors in Jackson County. ACMI House for services to victims of domestic violence, sexual assault, stalking serves Jackson, Harmon, Greer, Kiowa, and Tillman Counties. RSVP covers Jackson, Harmon, Greer, Tillman, Beckham, Kiowa, and Washita Counties. Our area is rural, and the primary industry is agriculture with wheat, cotton, and cattle being the dominant focus. Our area has been in a population decline for the past number of years.

Our Community Needs Assessment focuses on our primary designated area of Jackson, Harmon, and Greer Counties. Surveys for the Community Needs Assessment were also provided to the Birth to Five (Head Start/Early Head Start) parents at Elk City Head Start in order for us to meet Head Start Performance Standards. Twenty survey responses were received from those parents.

Data Methodology

Southwest Oklahoma Community Action Group, Inc. conducts a Community Needs Assessment every three years in compliance with the Community Services Block Grant Organizational Standards, and we follow the Oklahoma Department of Commerce guidelines for the Community Needs Assessment. For this survey, data was gathered through paper survey forms. The forms were distributed at information booths, agency sites, to businesses and churches. We utilized the National Community Action Partnership's online tool for Community Needs Assessment to gather the demographic data. Additionally, we used statistical reports. We attempted to utilize the most recent data available to ensure that we had a current picture of our service area.

Timeline

Data collection began in May 2018. The standardized survey form was utilized. The Community Services Manager was charged with reaching out to the required sectors. Southwest conducted separate agency surveys of its Board of Directors and employees. (Forms are attached.) The Community Needs Assessment survey was distributed through the beginning of August 2018. Additional surveys were sought in late August and early September due to the low response rate obtained, and we were able to more than double the number of completed surveys. We also utilized data from the Community Action Partnership's Community Needs Assessment tool which incorporates data from the Census Bureau and the American Community Survey and various other official data collection sites. Information collected from programs within Southwest that are required to survey needs for the program were incorporated. Online news articles applicable to Oklahoma economic equality issues were utilized to gain insight about current trends. The needs assessment is conducted every three years. The data included is the most recent data available at the time the assessment information is gathered. For our programs internal assessment information, we looked at material gathered over the past year.

Data Sources

Data sources include analysis of the Community Needs Assessment forms. We also reviewed the Board surveys and employee surveys. We find the surveys to be helpful because Board and employee engagement have a significant impact upon the success of the agency. We also utilized information from program data collected in the past 18 months. Not all programs conduct needs assessments. In order to gain further insight, we held conversations with representatives in various sectors to probe about their insights regarding the causes and conditions of poverty. We utilized the Community Action Partnership's tool for Community Needs Assessment that accesses data from various sources, such as the Census Bureau and American Community Survey, and compiles a comprehensive report. Surveys were administered by paper and hand tabulated. There were given out at various informational booths, in person, and on-site at locations. Online news articles with statistical reports were utilized to gather information about trends in Oklahoma applicable to our services. Also, the data was collected from various sources including (but not limited to) US Census Bureau, US Department of Labor, University of Wisconsin Population Health Institute, US Department of Housing and Urban

Development, US Department of Health & Human Services, Community Commons website & Community Action Partnership's Data Hub website.

Sample Size

Our sample size was calculated utilizing the Survey Monkey Sample Size Calculator as of 4/9/2018. The following represents the recommended sample size by county. Additionally, we provided surveys to the parents at Elk City Head Start and received 20 responses back.

Sample Size Calculation for Southwest Oklahoma Community Action Group, Inc.

<i>Sector</i>	<i>Jackson Population</i>	<i>Jackson Survey Size</i>	<i>Harmon Population</i>	<i>Harmon Survey Size</i>	<i>Greer Population</i>	<i>Greer Survey Size</i>
Low Income by Household	6732	67	758	62	1274	64
Religious	28	20	3	3	12	11
Community-Based	13	12	1	1	2	2
Educational Support	6	6	0	0	0	0
All Industry	531	60	53	30	86	38
Total Households	10247	67	1112	64	2181	66

Sectors

As noted above, we had a low response rate initially, but we were able to more than double our responses from 68 to 171 total surveys returned out of 1,473 distributed. We have found this to be related to the form based on responses from people asked to complete the survey. Too much personal information is required, and it is located at the beginning of the form. People often refuse to complete the survey before they ever get to the information portion. They don't mind discussing community needs, but they hate being asked personal questions, especially about money. The second issue is people find the form too long.

The chart below shows the surveys distributed by sector. The educational support sector showed none for that sector in the Census Bureau information for Harmon and Greer Counties and 6 for Jackson County.

Surveys Distributed by Sector

<i>Sector</i>	<i>Jackson Surveys Distributed</i>	<i>Harmon Surveys Distributed</i>	<i>Greer Surveys Distributed</i>
Low Income by Household	134	28	76
Religious	66	64	18
Community-Based	84	27	81
Educational Support	6	0	0
All Industry	233	16	58
Total Households	320	129	139

Surveys Received

A total of 170 surveys were received of 1,473 surveys distributed, or an 11.6% rate of response. Twenty of the surveys were from Elk City Head Start parents. The surveys were completed by respondents selecting their choice as follows: 29 agency clients; 21 agency board members; 38 agency volunteers; 2 educational institution representatives; 10 representatives of government entities; 22 representatives of private organizations; 17 representatives of faith organizations, 19 representatives of community organizations; and 57 general public respondents. The total is more the surveys received because some respondents checked multiple descriptions. Other data used included information collected by programs.

Key Findings

Causes & Conditions

One of the key causes of poverty is the lack of affordable rental housing in the counties of Jackson, Harmon and Greer. The lack of affordable housing creates a condition of poverty whereby people do not have housing stability.

Another cause of poverty is a lack of industry in the area. The lack of industry results in a condition where jobs are generally average wage. While some have benefits, a lot are part-time with no benefits. Several places pay more than minimum wage; however, there is a gap between the cost of basic needs and the actual take home pay. People make choices between food, housing, childcare, and medical costs.

For those that live in poverty, life is often a balancing act of tough choices, such as "Do I buy my medicine, or do I pay my rent?" For those living in deep poverty where there is essentially no

cash in the household, life choices are even more drastic. There are no benefits to provide for health and beauty items or paper goods, such as bath soap, laundry detergent, or even toilet paper. For someone that has never faced these decisions, it is often difficult to relate, and hasty judgments are made about people's motivation and integrity.

Prioritized Needs

The community needs more decent, affordable rent houses. SOCAG will rehabilitate four homes in Altus over the next 3 years through a HOME Partnership grant that will be placed in the inventory for affordable housing.

Individuals need support to obtain recovery from substance abuse. SOCAG will seek ways to partner with the sober living project in our communities.

Individuals need higher paying jobs and/or jobs with benefits. SOCAG will seek ways to encourage entrepreneurship so that individuals can have an opportunity to make money from their own skills and talents.

Agency Programs and Services

Southwest Oklahoma Community Action Group, Inc. offers a wide array of programs and services. Over the years, some services have been added, while others have ceased. Our services attempt to help people have a better quality of life and help them meet challenges caused by economic insecurity.

Birth to Five Program (early childhood education) currently includes the **Head Start & Early Head Start** funds, largest grant for the agency, as well as approximately 50 percent of the agency's employees with a total of 69 employees. Additionally, this program receives Child and Adult Care Food Program (school lunch) reimbursement and State Appropriated Head Start funds. The program focuses on early childhood development by preparing children for the transition to the next level. It also promotes parents as the prime educator and strives to help them be strong advocates in their child's education process. There are three centers in Altus, Jackson County; one center in Hollis, Harmon County; one center in Mangum, Greer County; and one center in Elk City, Beckham County. Services include center-based, and some home-based slots in the Early Head Start. Our current grant funds 178 Head Start slots and 61 Early Head Start slots, including the 4 slots for pregnant women.

Public transportation is a community level response. It is an infrastructure type service for the communities, much like having a fire or police department. **Southwest Transit** is funded through Oklahoma Department of Transportation (ODOT) through a Federal Transit Administration (FTA) Section 5311 grant and through state revolving funds. Vehicles can also be funded through Section 5339(a) grant from FTA, also administered by ODOT. A large portion of the funds to operate the transit system must come from other sources since Section 5311 is 80/20 for administration and 50/50 for operations. In order to do this, the Southwest Transit coordinates with other human service organizations to meet their needs. This program has approximately 30 employees. Trips originate in Altus, Hollis, Mangum, and Granite. Trips remain in Oklahoma.

Elderly Programs include the **Senior Nutrition, Outreach, Health Promotion, Transportation, and Temporary In-Home Emergency**. The largest piece of this program is the senior nutrition portion which provides a noon meal in both a congregate setting and to homebound individuals. Participants are age 60 and over. An additional funding source provides meals to homebound individuals through the Long-Term Healthcare Authority Advantage Meal program. Meal sites are currently located in Altus, Hollis, Mangum, and Granite.

Services to victims of domestic violence, sexual assault, and stalking are provided through **ACMI House**. There is an emergency shelter option for women and their children. The program is funded through Oklahoma Attorney General's office, Victims of Crime Act, and Violence Against Women Act. Another facet of this program is **parenting training** under a Department of Human Services contract. The **Batterer's Intervention Program** is a 52-week court-ordered service to help a batterer learn techniques that enable them to make more appropriate choices in their relationships.

Developmental Disabilities services include employment and community-based training for adults with developmental disabilities. **Southwest Enterprises** provides job coach services, community-integrated employment, and attendance contract to eligible consumers. The program also has a janitorial contract with Department of Human Services' facilities in Jackson County and Greer County.

Tobacco Settlement Endowment Trust (TSET) Healthy Living Program addresses fitness, nutrition, and tobacco cessation. Four sectors (Business and Industry, Schools, Cities and Government, and Community Institutions and Congregations) are the focus areas. Southwest serves Harmon, Greer, and Tillman Counties in all four sectors. We serve two sectors in Jackson County: Schools and Community Institutions and Congregations with the other two sectors served by the Jackson County Health Department. The two groups work closely in Jackson County to ensure the program meets its priorities. This program is important to Southwest because the lower socio-economic populations have a higher incidence of tobacco usage, less fitness, and more obesity and diseases related to poor nutrition. Direct services are not provided because the program focuses on community and industry level responses and policy and practice changes at an organizational wide level.

Affordable housing has been a priority of Southwest for many years. Currently, we have a total of 43 properties that are managed by the agency. A total of 32 homes are in Altus as follows:

- 4 – Mortgages held by agency (Homebuyer)
- 10 – Farmworker Houses (Rural Development). Have a waiver to rent to low-income. Rental and utility subsidies available to eligible tenants.
- 14 – Rental units
- 4 – Rental units – pending rehabilitation (HOME Grant)

There are 11 units in Harmon County as follows:

- 2 – Rental units in Gould
- 9 – Rental units in Hollis

Weatherization includes grants from Oklahoma Department of Commerce from Department of Human Services (DHS/LIHEAP) and Department of Energy (DOE). The program provides specified measures to homes to improve energy efficiency. Measures include items such as insulation, caulking, windows, attic vents, weather-stripping, door seals, and other items proscribed by the NEAt software program. Additionally, health and safety items may be repaired in the home.

Community Services includes programs such as **Community Cupboard** and **RX for Oklahoma**. The Community Cupboard provides emergency food to families through a referral system. The food is stocked through church donations, a partnership with the Regional Food Bank of Oklahoma City, Wal-Mart, Altus Air Force Base Commissary, US Postal Carriers Annual Drive, Harvest for the Hungry annual community drive, and monetary donations. Community Services Block Grant provides direct staff support for preparing baskets, completing intakes, picking up food, stocking the shelves, and managing the program. Volunteers also assist to keep the program working. The Community Cupboard has also worked closely with some of the sober living houses in Jackson County to assist residents with food needs. The RX for Oklahoma program helps uninsured and underinsured people obtain prescription medications through the pharmaceutical assistance programs.

RSVP is a volunteer program for people 55 and over to share in their time and talents. Southwest covers Jackson, Harmon, and Greer Counties. In 2017, we were awarded an expansion grant to provide service in Tillman, Kiowa, Beckham, and Washita Counties. These grants were combined into one grant as of July 1, 2018. We partner with Community Action Development Corporation for some office space in Frederick, as well as providing volunteers to some of their sites. Southwest is funded for a total of 115 impact area volunteers at \$1,000 per volunteer. The impact areas our volunteers serve are healthy futures, veterans and military support, education, economic opportunity, disaster services, and capacity building. Activities that volunteers perform include meal delivery to homebound seniors, driving for the DAV, working in Head Start/Early Head Start classrooms, completing tax returns or working at the site as a greeter, serving at local museums, driving people to medical appointments, working at the local hospital, and various other tasks. Under RSVP, we operate a **free income tax preparation** service that is a VITA designated site and receives a small grant from Oklahoma Association of Community Action Agencies that is Community Services Block Grant discretionary funds. This is a valuable service to lower income residents in our service area of Harmon, Jackson, and Greer Counties. RSVP operates a **MIPAA** grant from the Oklahoma Insurance Department to provide information and enrollment assistance to seniors for low-income subsidy for Medicare and to educate seniors about fraud, waste, and abuse of Medicare. This year, RSVP has developed a service known as **Make A Way** which recruits volunteers that are willing to provide transportation to various medical appointments. Even though we have public transit, gaps in service remained especially for healthcare appointments. They may be outside the service area of transit. People may not be eligible for Soonerride. When they are Soonerride eligible, the appointment may not qualify as an eligible ride. Many patients miss healthcare appointments due to lack of transportation.

Community Demographics

General Overall Population Demographics

As you will see in the data charts below, our overall service area has a sparse population of 17.56 persons per square mile compared to the United States average of 90.19 persons per square mile. This is largely due to a predominantly agriculture base with large farms or cattle ranches. Youth ages 5-17 make up the largest percent of population at 17.06% followed by seniors over 65 at 15.06%. Children aged 0-4 is the lowest amount of population at 7.42%. These figures support the trend in our area of declining population. From 2000 to 2016, our area's population declined by 8.3% compared to growth in Oklahoma at 12.31% and in the United States at 13.2%. The aging population is increasing while births seem to be declining since the youngest population is the fewest in number. As an agency, we have experienced enrollment issues in the Head Start program.

Ethnicity in our area is primarily Not Hispanic Latino for females at 78.57% and Hispanic at 21.43%. For males the ethnicity breakdown is similar at 79.18% Not Hispanic Latino and 20.82% Hispanic. The Hispanic population is larger in our area compared to Oklahoma average at 9.29% for female and 10.4% for male. Our area is more similar to the United States overall which has 16.87% Hispanic females and 17.8% Hispanic males.

Population in our area by gender is as follows: Males – ages 0 to 17 – 4,383; ages 18 to 64 – 11,108; and over 64 – 2,045; Females – ages 0 to 17 – 4,124; ages 18 to 64 – 9,909; and over 64 – 2,917. There are less females in the ages under 64.

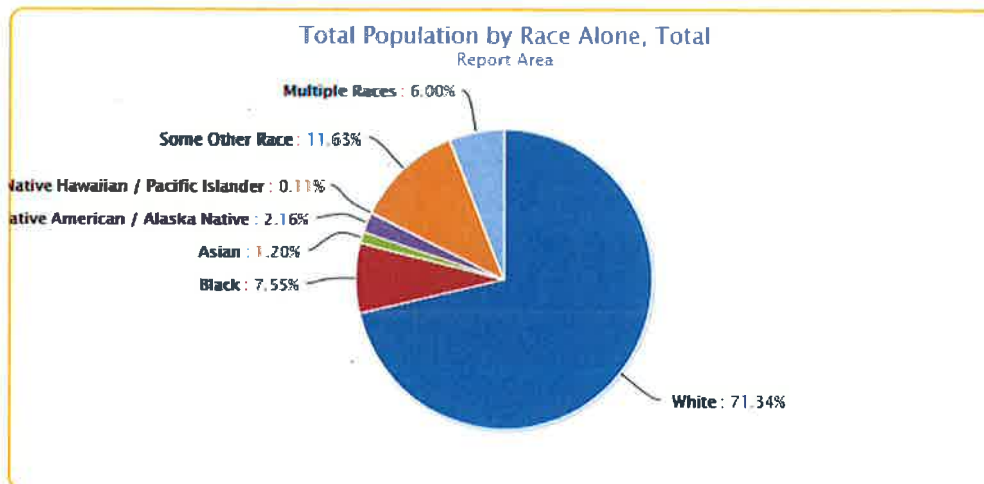
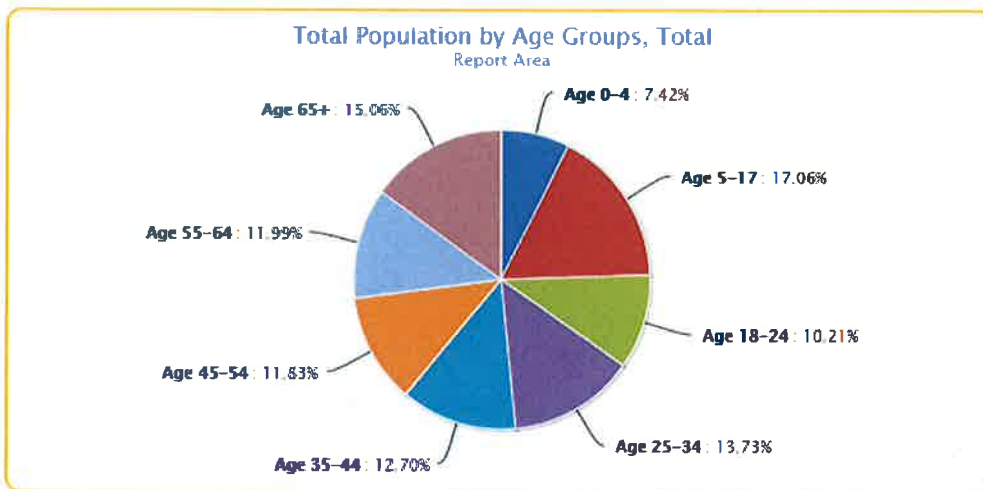
The service area of Southwest Oklahoma Community Action Group, Inc. has a higher number of individuals with disabilities at a rate of 16.47% compared to Oklahoma at 15.66% and the United States at 12.52%. There is a more than 10-year waiting list to receive benefits through the Medicaid Home and Community Services Waiver for Developmental Disabilities Services. With Altus, Jackson County, being the home to Altus Air Force Base, it is important to note the veteran population in the area. 14.96% of our area population is veterans largely male at 26.47% and female at 3.73%. Oklahoma has 9.88% veteran population and the United States has 8.01%.

POPULATION DENSITY

A total of **34,758** people live in the **1,979.17 square mile** report area defined for this assessment according to the U.S. Census Bureau American Community Survey 2012-16 5-year estimates. The population density for this area, estimated at **17.56 persons per square mile**, is less than the national average population density of 90.19 persons per square mile.

Data Source: US Census Bureau, [American Community Survey](#). 2012-16. Source geography: Tract

Report Area	Total Population	Total Land Area (Square Miles)	Population Density (Per Square Mile)
Report Area	34,758	1,979.17	17.56
Greer County, OK	6,081	639.32	9.51
Harmon County, OK	2,813	537.19	5.24
Jackson County, OK	25,864	802.65	32.22
Oklahoma	3,875,589	68,596.35	56.5
United States	318,558,162	3,532,068.58	90.19



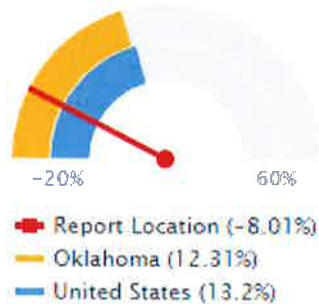
POPULATION CHANGE

Population change within the report area from 2000-2016 is shown below. During the fourteen-year period, total population estimates for the report area **declined** by **-8.01** percent, decreasing from **37,783** persons in 2000 to **34,758** persons in 2016.

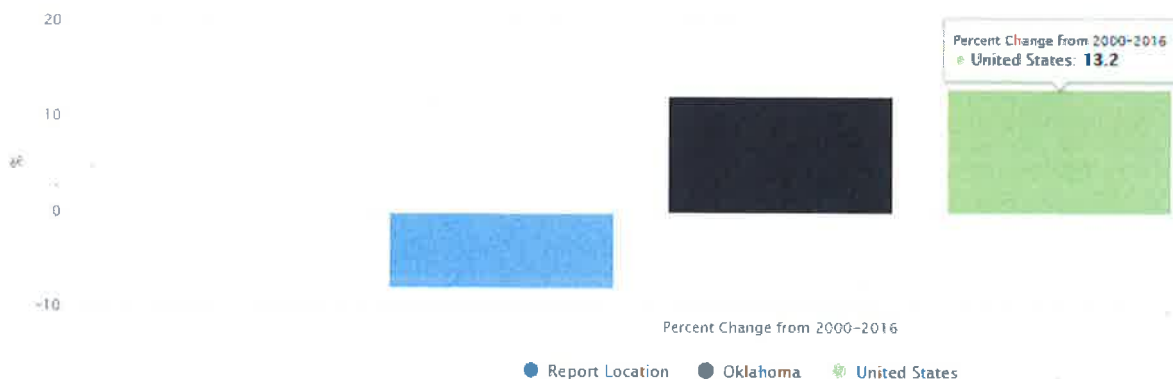
Data Source: US Census Bureau, [American Community Survey](#). US Census Bureau, [Decennial Census](#). 2012-16.
Source geography: County

Report Area	Total Population, 2016 ACS	Total Population, 2000 Census	Population Change from 2000-2016 Census/ACS	Percent Change from 2000-2016 Census/ACS
Report Location	34,758	37,783	-3,025	-8.01%
Greer County, OK	6,081	6,061	20	0.33%
Harmon County, OK	2,813	3,283	-470	-14.32%
Jackson County, OK	25,864	28,439	-2,575	-9.05%
Oklahoma	3,875,589	3,450,654	424,935	12.31%
United States	318,558,162	281,421,906	37,136,256	13.2%

Percent Change in Population



Population Change



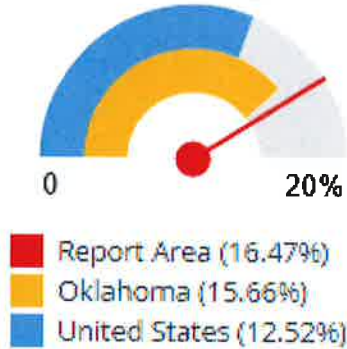
POPULATION WITH ANY DISABILITY

This indicator reports the percentage of the total civilian non-institutionalized population with a disability. This indicator is relevant because disabled individuals comprise a vulnerable population that requires targeted services and outreach by providers.

Data Source: US Census Bureau, [American Community Survey](#), 2012-16. Source geography: Tract

Report Area	Total Population (For Whom Disability Status Is Determined)	Total Population with a Disability	Percent Population with a Disability
Report Area	32,070	5,282	16.47%
Greer County, OK	5,035	1,065	21.15%
Harmon County, OK	2,709	511	18.86%
Jackson County, OK	24,326	3,706	15.23%
Oklahoma	3,794,815	594,454	15.66%
United States	313,576,137	39,272,529	12.52%

Percent Population with a Disability



Disabled Population, Percent by Tract, ACS 2012-16

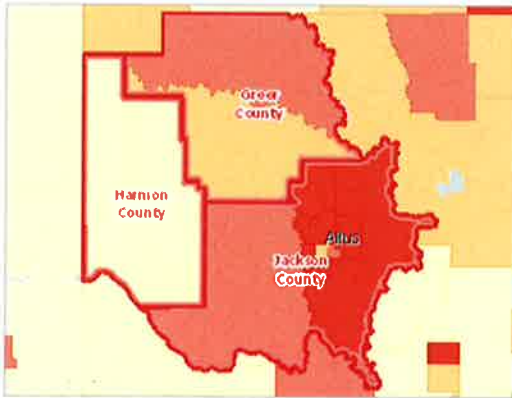


VETERANS, AGE AND GENDER DEMOGRAPHICS

Veterans, Age and Gender Demographics show the number of veterans living in the report area. According to the American Community Survey (ACS), **14.96%** of the adult population in the report area are veterans, which is more than the national average of **8.01%**.

Data Source: US Census Bureau, American Community Survey, 2012-16. Source geography: County

Report Area	Veterans Total	Veterans Male	Veterans Female	% Pop over 18 Total	% Pop over 18 Males	% Pop over 18 Females
Report Location	3,754	3,281	473	14.96%	26.47%	3.73%
Greer County, OK	524	488	36	10.67%	16.94%	1.77%
Harmon County, OK	146	146	0	6.86%	14.12%	0%
Jackson County, OK	3,084	2,647	437	17.08%	31.21%	4.57%
Oklahoma	286,926	263,517	23,409	9.88%	18.59%	1.57%
United States	19,535,341	17,948,822	1,586,519	8.01%	15.17%	1.26%



Veterans, Percent of Total Population by Tract, ACS 2012-16

- Over 13%
- 11.1 - 13.0%
- 9.1 - 11.0%
- Under 9.1%
- No Data or Data Suppressed
- Report Location

Poverty Profile

Southwest Oklahoma Community Action Group, Inc.'s area of Jackson, Harmon, and Greer Counties has a higher population rate at 19.36% for the combined area as compared to Oklahoma at 15.87% and the United States at 13.90%. Additionally, it is noteworthy that Greer County has the 3rd highest poverty rate in the state and Harmon County is ranked 4th. Jackson county is ranked 26th for poverty overall. Our service area seen an increase of 3.75% in the overall poverty rate from 2000 to 2016 compared to a state increase of 2.31% and a national increase of 2.7%.

Age

The child poverty rate in our area for ages 0 to 4 is 26.9% compared to the state rate of 26.4% and the United States rate of 23.6%. The incidence of poverty increases for children, especially those that are ages 0 to 4. The child poverty rank is 14th for Greer and 4th for Harmon. Jackson County fares better with a child poverty rank of 27th for the state.

The senior poverty rate in our combined area is 11% compared to 8.9% in Oklahoma and 9.3% in the United States. According to Pew Research Center, more Americans age 65 and older are working than any time since the turn of the century. In May 2016, 18.8% of Americans age 65 and older were employed either full- or part-time compared to May of 2000 when 12.8% of 65-and-older Americans were employed. According to a research report in March 2017 from the University of Massachusetts Boston's Center for Social and Demographic Research on Aging Publications, a larger percent of older adults live "in the gap" with incomes that fall between the Federal Poverty Level and the Elder Index that measures the costs faced by households that include one or two older adults age 65 or older living independently. It includes expenses for housing, food, transportation, health care, and basic household items including clothing, a telephone, hygiene and cleaning supplies; however, it allows no vacations, restaurant meals, savings, large purchases, gifts or entertainment of any kind. The 2016 elder index for one person without a mortgage is \$20,064 per year which is substantially more than the Federal Poverty Level.

Race/Ethnicity

In our service area, individuals identifying as white in race are less likely to be in poverty than other races. The rate is 12.47% in our area compared to Oklahoma at 13.84% and the United States at 12.44%. For Black/African American the percentage is 26.68 for our area compared to 28.98% in Oklahoma and 26.22% in the United States. Those individuals identifying as multiple race see a significant increase in poverty level at 36.84% in our service area compared to 22.24% in Oklahoma and 19.27% in the United States. Those that identify as Hispanic/Latino ethnicity have an almost twice as high poverty level in our service area at 26.81% versus 14.38% for Non-Hispanic/Latino. The Oklahoma rates are 26.2% for Hispanic versus 15.46% for Non-Hispanic, and for the United States the rates are 23.4% Hispanic poverty rate compared to 13.36% Non-Hispanic poverty rate.

Gender

The rate of poverty for females in our area is 20.15% compared to the state rate of 18.07% and the national rate of 16.34%. Males have a rate of poverty in our area of 13.95% compared to 14.91% in the state and 13.82% nationally. Females are more likely to be single parents with less education.

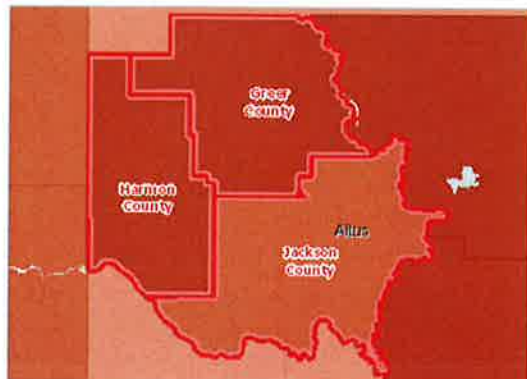
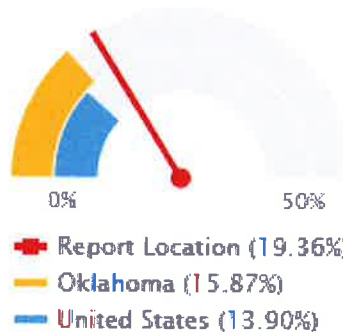
POVERTY RATE

2016 poverty estimates show a total of 6,730 persons living below the poverty level in the report area. The reported area estimates an average of **19.36%** of all persons lived in a state of poverty, which is greater than the national average of **13.09%**. Poverty information is at 100% of the federal poverty income guidelines.

Data Source: US Census Bureau, Small Areal Income & Poverty Estimates 2016. Source Geography: By County

Report Area	All Ages No of Persons	All Ages Poverty Rate	Age 0-17 No of Persons	Age 0-17 Poverty Rate	Age 5-17 No of Persons	Age 5-17 Poverty Rate
Report Location	6,730	19.36%	2,403	28.25%	1,689	28.49%
Greer County, OK	1,295	26.7%	360	30.3%	251	30%
Harmon County, OK	679	26.1%	236	36%	167	35.5%
Jackson County, OK	4,756	19.2%	1,807	27.9%	1,271	28.6%
Oklahoma	1,230,103	15.87%	425,402	22.33%	287,230	20.92%
United States	44,268,996	13.90%	14,115,713	19.18%	9,648,486	17.95%

All Ages
Poverty Rate



Population Below the Poverty Level, Percent by County, SAIPE 2016



CHILD POVERTY RATE AGES 0-4

Population and poverty estimates for children age 0-4 are shown for the report area. According to the American Community Survey 5-year data, an average of **26.9%** percent of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is greater than the national average of **23.6** percent. *Data Source: US Census Bureau, American Community Survey, 2012-16. Source geography: County*

Report Area	Ages 0-4 Total Population	Ages 0-4 In Poverty	Ages 0-4 Poverty Rate
Report Location	2,458	661	26.9%
Greer County, OK	346	75	21.7%
Harmon County, OK	117	49	41.9%
Jackson County, OK	1,995	537	26.9%
Oklahoma	259,933	68,721	26.4%
United States	19,554,400	4,614,933	23.6%

CHILDREN IN POVERTY BY ETHNICITY ALONE AGE 0-4

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Report Location	321	340	40.33%	20.46%
Greer County, OK	13	62	16.25%	23.31%
Harmon County, OK	49	0	64.47%	0%
Jackson County, OK	259	278	40.47%	20.52%
Oklahoma	16,951	51,770	36.58%	24.24%
United States	1,683,545	2,931,388	33.36%	20.21%

CHILDREN IN POVERTY BY RACE ALONE AGE 0-4

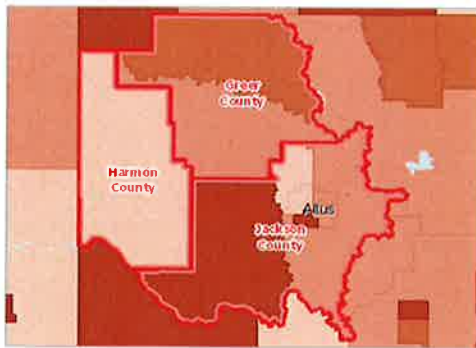
Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Report Location	15.91%	37.06%	18.84%	0%	No data	40.73%	4.9%
Greer County, OK	14.35%	100%	0%	No data	No data	0%	0%
Harmon County, OK	0%	No data	0%	0%	No data	75.68%	40.91%
Jackson County, OK	16.58%	24.11%	20.31%	No data	No data	41.18%	55.04%
Oklahoma	18.63%	50.96%	32.1%	15.2%	14.26%	37.33%	31.03%
United States	14.39%	42.19%	40.15%	12.1%	28.49%	36.8%	23.78%

SENIORS IN POVERTY

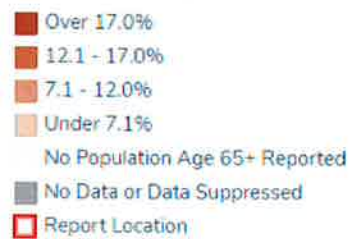
Poverty rates for seniors (persons age 65 and over) are shown below. According to American Community Survey estimates, there were 549 seniors, or 11% percent, living in poverty within the report area.

Data Source: US Census Bureau, *American Community Survey*. 2012-16. Source geography: county

Report Area	Ages 65 and Up Total Population	Ages 65 and Up In Poverty	Ages 65 and Up Poverty Rate
Report Location	4,982	549	11%
Greer County, OK	1,054	112	10.6%
Harmon County, OK	502	32	6.4%
Jackson County, OK	3,426	405	11.8%
Oklahoma	542,923	48,423	8.9%
United States	44,874,586	4,195,427	9.3%



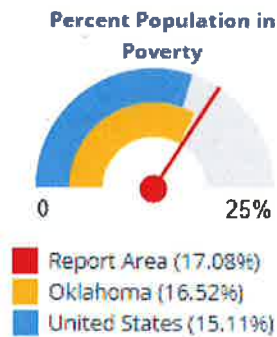
Population Below the Poverty Level, Senior (Age 65+), Percent by Tract, ACS 2012-16



ADULTS IN POVERTY

Within the report area **17.08%** or **5,596** individuals are living in households with income below the Federal Poverty Level.
 Data Source: US Census Bureau, *American Community Survey*, 2012-16. Source geography: Tract

Report Area	Total Population	Population in Poverty	Percent Population in Poverty
Report Area	32,763	5,596	17.08%
Greer County, OK	5,035	957	19.01%
Harmon County, OK	2,703	433	16.02%
Jackson County, OK	25,025	4,206	16.81%
Oklahoma	3,760,050	621,155	16.52%
United States	310,629,645	46,932,225	15.11%



POVERTY BY GENDER

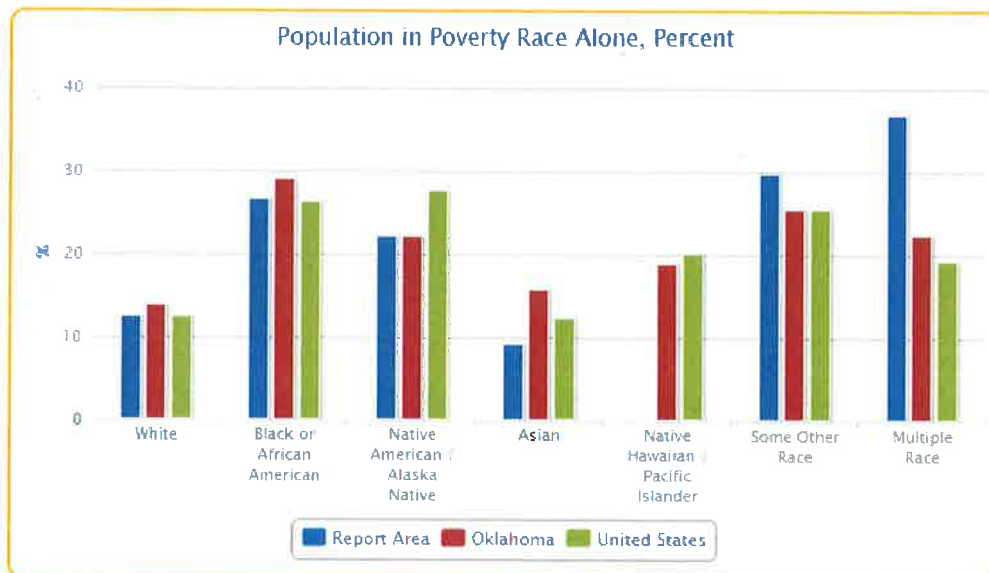
Report Area	Total Male	Total Female	Percent Male	Percent Female
Report Area	2,263	3,333	13.95%	20.15%
Greer County, OK	432	525	17.01%	21.04%
Harmon County, OK	163	270	12.31%	19.58%
Jackson County, OK	1,668	2,538	13.5%	20.04%
Oklahoma	275,531	345,624	14.91%	18.07%
United States	21,012,839	25,919,386	13.82%	16.34%

POVERTY BY ETHNICITY ALONE

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic / Latino
Report Area	1,909	3,687	26.81%	14.38%
Greer County, OK	128	829	21.4%	18.68%
Harmon County, OK	249	184	33.51%	9.39%
Jackson County, OK	1,532	2,674	26.51%	13.89%
Oklahoma	97,168	523,987	26.2%	15.46%
United States	12,653,597	34,278,628	23.4%	13.36%

POVERTY BY RACE ALONE

Report Area	White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Report Area	12.47%	26.68%	22.11%	9.22%	0%	29.66%	36.84%
Greer County, OK	17.46%	69.06%	40.28%	no data	no data	7.25%	8.59%
Harmon County, OK	9.66%	20.21%	0%	0%	no data	34.88%	37.44%
Jackson County, OK	11.56%	23.17%	17.29%	10.53%	0%	31.35%	39.64%
Oklahoma	13.84%	28.98%	22.21%	15.77%	18.8%	25.37%	22.24%
United States	12.44%	26.22%	27.59%	12.33%	20.07%	25.37%	19.27%



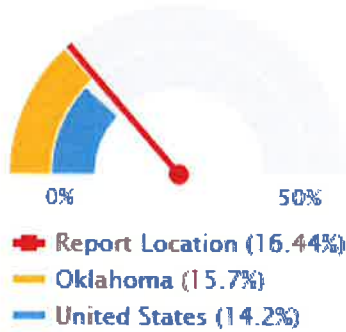
HOUSEHOLDS IN POVERTY

The number and percentage of households in poverty are shown in the report area. In 2016, it is estimated that there were **2,207** households, or **16.44%**, living in poverty within the report area.

Data Source: US Census Bureau, [American Community Survey](#). 2012-16. Source geography: County

Report Area	Total Households	Households in Poverty	Percent Households in Poverty
Report Location	13,428	2,207	16.44%
Greer County, OK	2,107	371	17.6%
Harmon County, OK	1,170	198	16.9%
Jackson County, OK	10,151	1,638	16.1%
Oklahoma	1,461,500	229,564	15.7%
United States	117,716,237	16,652,240	14.2%

Percent Households in Poverty



Households in Poverty



Trends

The main trend that has been consistent for the past several years is a decline in population. Rural areas have lost businesses. One reason that we see people moving is due to health care needs. Providers are limited, and there are very few specialists available. Transportation can be a barrier for people getting to appointments especially those that are in a metro area and are not qualified for Soonerride. Oklahoma ranks 3rd (22.4%) in the nation for any mental illness and 2nd (11.9%) in the nation for any substance abuse disorders. Most do not receive treatment.

Assessment Profile

Identified Needs

The list below includes the top 10 needs identified by the 171 survey responses received by Southwest Oklahoma Community Action Group, Inc. These are the items that respondents indicated were of “great need” in their community. Items with the same number were tied.

Priority	Need from Assessment Survey	Great Need Response
1	higher paying jobs/jobs with benefits	98
2	health insurance/affordable health care	87
3	Dental insurance/affordable dental	83
4	substance abuse counseling/treatment	80
4	decent affordable houses to RENT	80
5	mental health services	78
6	senior citizens housing	76
7	safe neighborhoods, sidewalks, parks	75
8	elder care	73
9	RX prescription assistance	72
10	childcare	70
10	decent affordable houses to BUY	70
10	youth activities	70

Below are needs statements for the top needs based on available data. There are two items for #4 due to a tie in the survey results. The charts below the needs statements provide prevalent information.

- 1. Families and individuals need higher paying jobs.**
- 2. Families need affordable healthcare and affordable insurance.**
- 3. Families need affordable dental care.**
- 4. Communities need increased housing units for affordable rentals. (tied)**
- 4. Individuals and/or families on the road to sober living need access to basic needs to support their efforts. (tied)**

- 5. Communities need more mental health service providers.**
- 6. Senior citizens need housing options that meet their needs.**
- 7. Our communities need sidewalks and parks to encourage healthy living activities.**
- 8. Individuals and families need assistance with the cost of prescriptions.**
- 9. Families need quality childcare that is affordable and meets their employment needs.**

CURRENT UNEMPLOYMENT

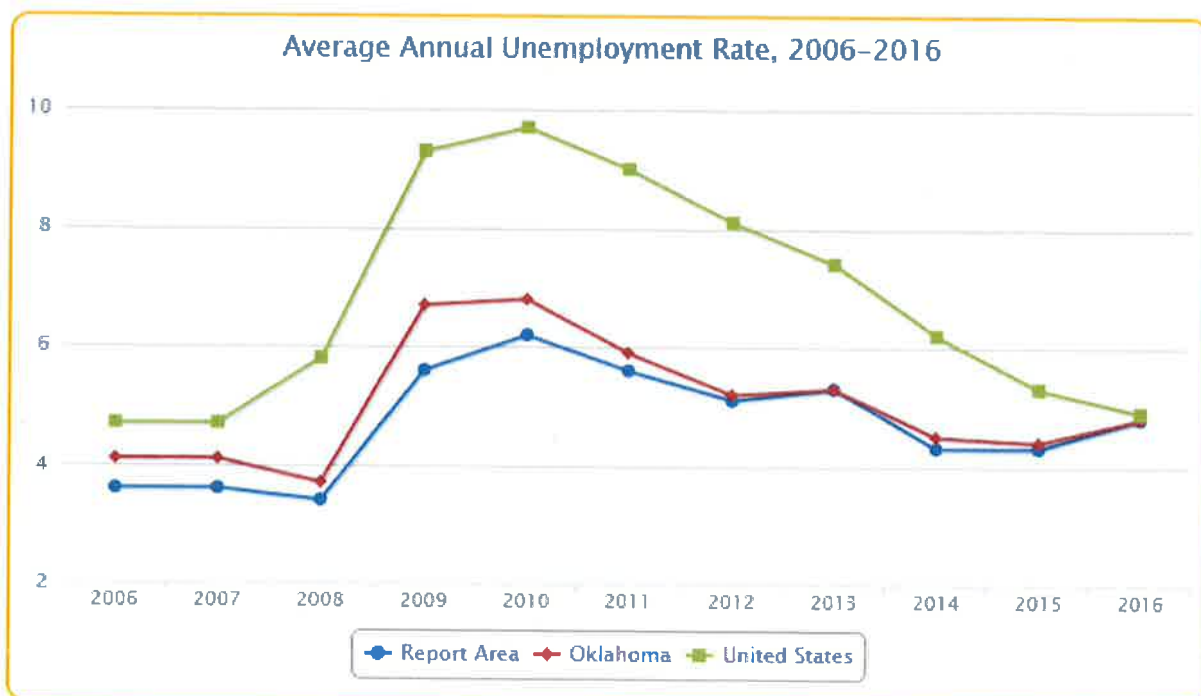
Labor force, employment, and unemployment data for each county in the report area is provided in the table below. Overall, the report area experienced an average **3.3%** percent unemployment rate in August 2018.

Data Source: US Department of Labor, [Bureau of Labor Statistics](#). 2018 - August. Source geography: County

Report Area	Labor Force	Number Employed	Number Unemployed	Unemployment Rate
Report Area	13,950	13,487	463	3.3
Greer County, OK	2,009	1,926	83	4.1
Harmon County, OK	1,205	1,164	41	3.4
Jackson County, OK	10,736	10,397	339	3.2
Oklahoma	1,855,540	1,791,225	64,315	3.5
United States	162,996,774	156,527,318	6,469,456	4

AVERAGE ANNUAL UNEMPLOYMENT RATE 2006-2016

Report Area	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Report Area	3.6	3.6	3.4	5.6	6.2	5.6	5.1	5.3	4.3	4.3	4.8
Greer County, OK	5	4.9	4.3	8	7.7	6.3	5.3	5.4	4.6	5.7	7.4
Harmon County, OK	3.6	3.5	3.4	5.6	5.9	5.4	4.7	4.3	4	3.5	3.8
Jackson County, OK	3.4	3.4	3.2	5.2	5.9	5.5	5.1	5.4	4.3	4.1	4.4
Oklahoma	4.1	4.1	3.7	6.7	6.8	5.9	5.2	5.3	4.5	4.4	4.8
United States	4.7	4.7	5.8	9.3	9.7	9	8.1	7.4	6.2	5.3	4.9



UNINSURED ADULTS

This indicator reports the percentage of adults age 18 to 64 without health insurance coverage.
 Data Source: US Census Bureau, *Small Area Health Insurance Estimates*, 2016. Source geography: County

Report Area	Total Population Age 18 - 64	Population with Medical Insurance	Percent Population With Medical Insurance	Population Without Medical Insurance	Percent Population Without Medical Insurance
Report Area	18,838	15,060	79.94%	3,778	20.06%
Greer County, OK	2,657	2,184	82.2%	473	17.8%
Harmon County, OK	1,428	1,080	75.63%	348	24.37%
Jackson County, OK	14,753	11,796	79.96%	2,957	20.04%
Oklahoma	2,292,918	1,845,166	80.47%	447,752	19.53%
United States	194,808,251	171,274,851	87.92%	23,533,400	12.08%

UNINSURED CHILDREN

This indicator reports the percentage of children under age 19 without health insurance coverage.
 Data Source: US Census Bureau, *Small Area Health Insurance Estimates*, 2016. Source geography: County

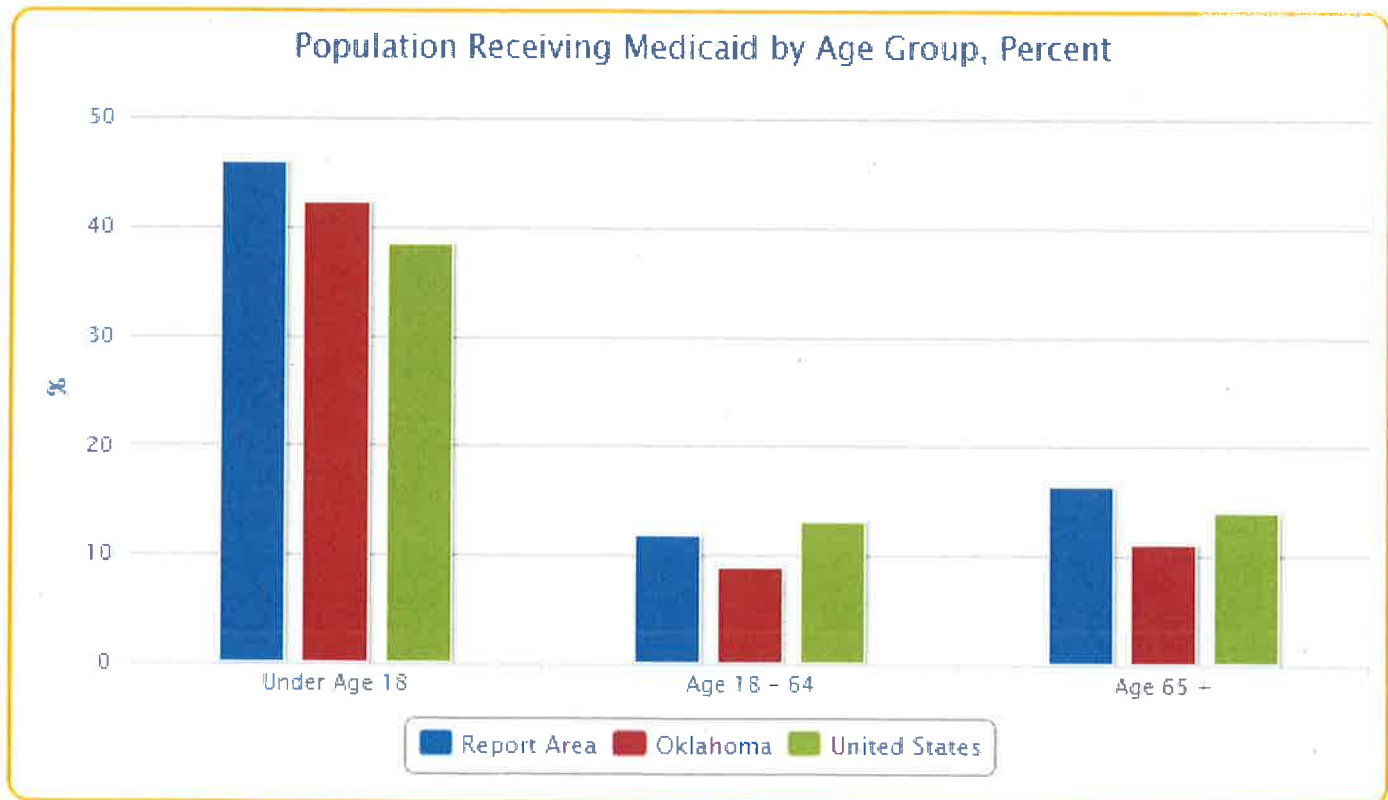
Report Area	Total Population Under Age 19	Population with Medical Insurance	Percent Population With Medical Insurance	Population Without Medical Insurance	Percent Population Without Medical Insurance
Report Area	8,669	7,979	92.04%	690	7.96%
Greer County, OK	1,248	1,153	92.39%	95	7.61%
Harmon County, OK	679	597	87.92%	82	12.08%
Jackson County, OK	6,742	6,229	92.39%	513	7.61%
Oklahoma	992,568	915,879	92.27%	76,689	7.73%
United States	76,219,054	72,659,457	95.33%	3,559,597	4.67%

POPULATION RECEIVING MEDICAID

This indicator reports the percentage of the population with insurance enrolled in Medicaid (or other means-tested public health insurance). This indicator is relevant because it assesses vulnerable populations which are more likely to have multiple health access, health status, and social support needs.

Data Source: US Census Bureau, [American Community Survey](#), 2012-16. Source geography: Tract

Report Area	Total Population (For Whom Insurance Status is Determined)	Population with Any Health Insurance	Population Receiving Medicaid	Percent of Insured Population Receiving Medicaid
Report Area	32,070	27,297	6,906	25.3%
Greer County, OK	5,035	4,211	1,091	25.91%
Harmon County, OK	2,709	2,295	618	26.93%
Jackson County, OK	24,326	20,791	5,197	25%
Oklahoma	3,794,815	3,200,667	664,227	20.75%
United States	313,576,137	276,875,891	59,874,221	21.62%



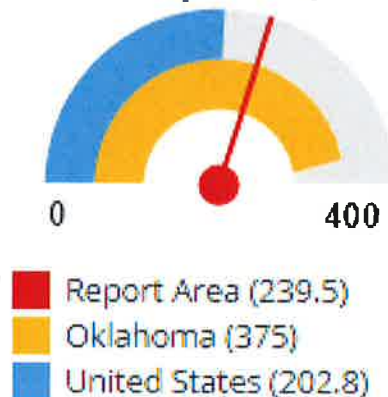
MENTAL HEALTH PROVIDERS

This indicator reports the rate of the county population to the number of mental health providers including psychiatrists, psychologists, clinical social workers, and counselors that specialize in mental health care.

Data Source: University of Wisconsin Population Health Institute, [County Health Rankings](#). 2018. Source geography: County

Report Area	Estimated Population	Number of Mental Health Providers	Ratio of Mental Health Providers to Population (1 Provider per x Persons)	Mental Health Care Provider Rate (Per 100,000 Population)
Report Area	32,148	77	417.5	239.5
Greer County, OK	6,151	28	219.7	455.2
Harmon County, OK	0	0	no data	no data
Jackson County, OK	25,997	49	530.6	188.4
Oklahoma	3,853,992	14,454	266.6	375
United States	317,105,555	643,219	493	202.8

Mental Health Care Provider Rate (Per 100,000 Population)

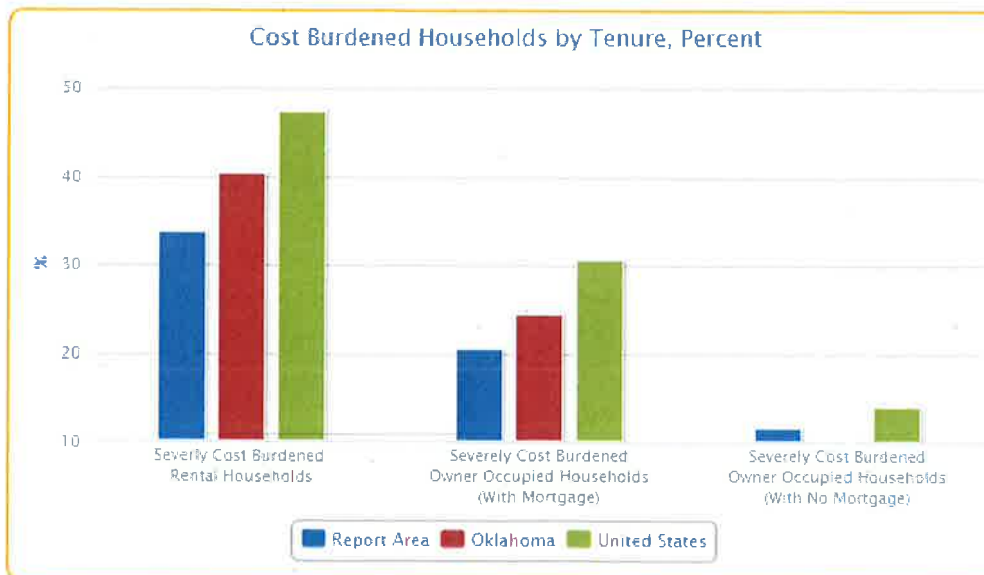
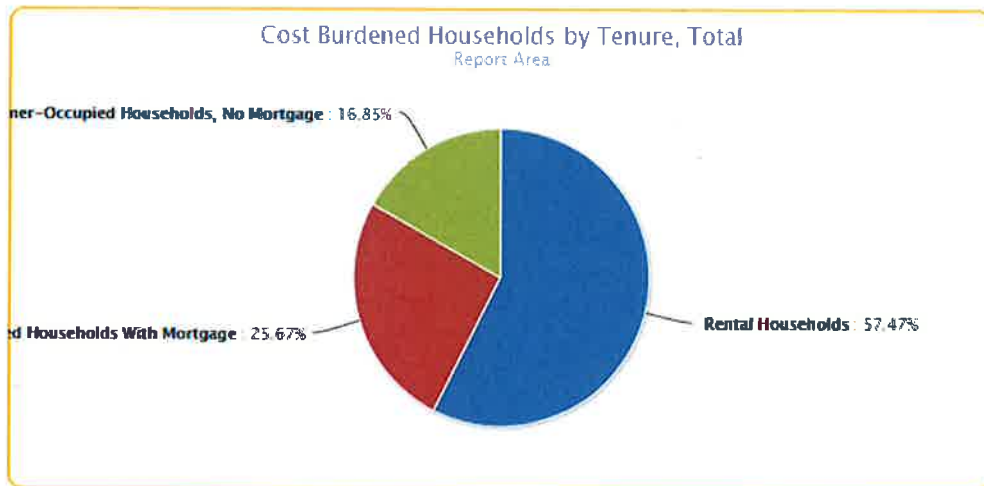


HOUSING COST BURDEN (30%)

This data shows the number of households that spend more than 30% of the household income on housing costs. In the report area, there were **3,038** cost burdened households according to the U.S. Census Bureau American Community Survey (ACS) 2001-2016 5-year estimates. The data for this indicator is only reported for households where household housing costs and income earned was identified in the American Community Survey.

Data Source: US Census Bureau, [American Community Survey](#). 2012-16. Source geography: Tract

Report Area	Cost Burdened Households	Cost Burdened Rental Households	Cost Burdened Owner Occupied Households (With Mortgage)	Cost Burdened Owner Occupied Households (With No Mortgage)
Report Area	3,038	1,746	780	512
Greer County, OK	410	201	96	113
Harmon County, OK	195	80	54	61
Jackson County, OK	2,433	1,465	630	338
Oklahoma	376,490	202,021	132,071	42,398
United States	38,719,430	20,246,745	14,700,932	3,771,753



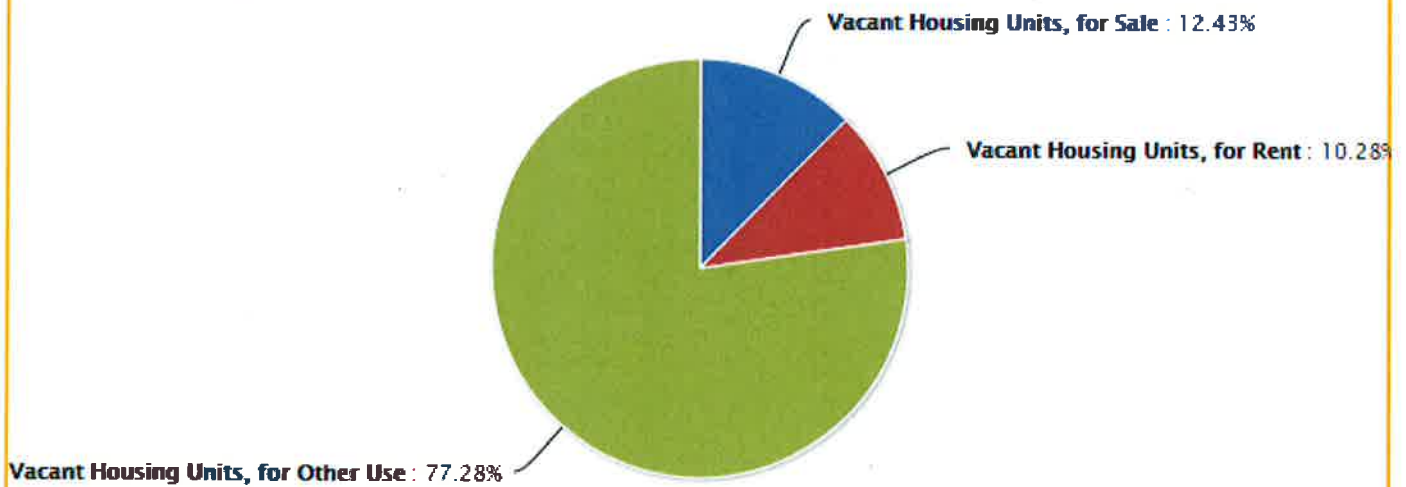
HOUSING – VACANCY RATE

This indicator reports the number and percentage of housing units that are vacant. A housing unit is considered vacant by the American Community Survey if no one is living in it at the time of interview.

Data Source: US Census Bureau, [American Community Survey](#), 2012-16. Source geography: Tract

Report Area	Total Housing Units	Vacant Housing Units	Vacant Housing Units, Percent
Report Area	16,404	2,976	18.14%
Greer County, OK	2,731	624	22.85%
Harmon County, OK	1,538	368	23.93%
Jackson County, OK	12,135	1,984	16.35%
Oklahoma	1,699,462	237,962	14%
United States	134,054,899	16,338,662	12.19%

Vacant Housing Units by Housing Market Classification, Total Report Area



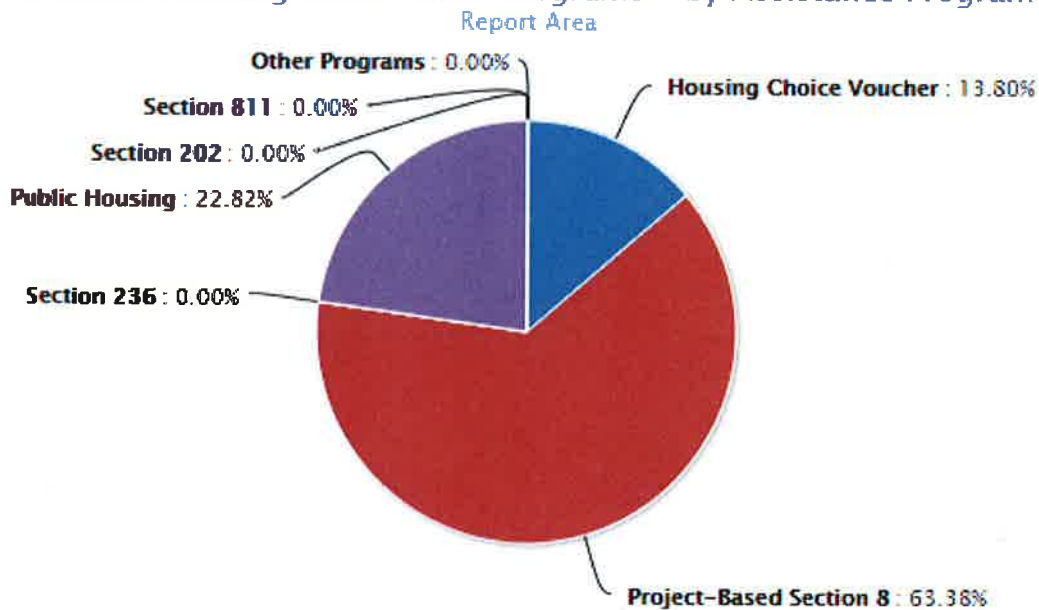
ASSISTED HOUSING

This indicator reports the total number of HUD-funded assisted housing units available to eligible renters as well as the unit rate (per 10,000 total households).

Data Source: *US Department of Housing and Urban Development, 2016. Source geography: County*

Report Area	Housing Choice Voucher Units	Project-Based Section 8 Units	Section 236 Units (Federal Housing Authority Projects)	Public Housing Authority Units	Section 202 Units (Supportive Housing for the Elderly)	Section 811 Units (Supportive Housing for Persons with Disabilities)	Other Multi-Family Program Units (RAP, SUP, Moderate Rehab, Etc.)
Report Area	49	225	0	81	0	0	0
Greer County, OK	1	36	0	81	0	0	0
Harmon County, OK	1	25	0	0	0	0	0
Jackson County, OK	47	164	0	0	0	0	0
Oklahoma	24,984	13,211	115	12,962	1,102	701	148
United States	2,474,400	1,243,178	33,100	1,074,437	124,704	34,463	31,612

Assisted Housing Units - HUD Programs - by Assistance Program



Prioritized Needs

Southwest examined the top needs. After reviewing community data and resources, it was determined the following needs were most important to the agency and within their capacity to meet:

1. **Our agency needs to help increase affordable housing units.**
2. **Our agency needs to develop programs that support people earning a higher income through innovative ways.**
3. **People on the road to recovery from substance abuse need support in their basic needs.**

We utilized the survey results to inform our research into the causes and conditions of poverty. Analyses were conducted on the information to inform our hypotheses about poverty in our area. One of the key causes of poverty is the lack of affordable rental housing in the area. Harmon and Greer Counties have very few rental properties available. Jackson County has some available, but those available far exceed the Fair Market Rent of \$724 for a 2-bedroom unit, as established by HUD. It's important to remember that fair market rent rates include the utilities with rent. We also found that in Jackson County a number of landlords have converted their rental units to crash pads geared to military renters here on temporary duty assignments. They can then receive rent on a per bedroom basis. Additionally, there are not many subsidized rental units available in this area.

Another cause of poverty is a lack of industry in the area. Jackson County has Altus Air Force Base which is the largest employer. There is Western Oklahoma State College and Southwest Technology Center. Jackson County Memorial Hospital is a large employer. Altus is home to a Wal-Mart and now a large Hobby Lobby. Harmon and Greer Counties have very few businesses. Greer County has Mangum Brick Company and the prison at Granite which houses the inmates that used to be located at various community work centers across the state. This area is largely agriculture with large mechanized farms that grow wheat or cotton primarily. The lack of industry can also be related back to the lack of affordable housing units. Corporations will not locate a large facility in an area where their employees cannot find housing. This is a major drawback to being selected for a factory, warehousing center, or call center that would employ several hundred people.

The lack of affordable housing creates a condition of poverty whereby people do not have housing stability. A few things can occur: they pay more than the maximum recommended amount of 30 percent of income resulting in fewer resources for other basic needs; they are homeless, either living with family or friends or living in cars; they don't pay rent timely resulting in eviction.

The lack of industry results in a condition where jobs are generally average wage. While some have benefits, a lot are part-time with no benefits provided. Several places pay more than minimum wage; however, there is a gap between the cost of basic needs and the actual take home pay. People make choices between food, housing, childcare, and medical costs.

Recovery from substance abuse is often a long and difficult road. While we know that we serve people in this category, Southwest has not provided direct services. There are several sober living houses in Altus. A new one opened in Altus serving women known as Amethyst House which is a one-year residential program.

Housing needs have long been a top need identified in our area on the Community Needs Assessment, and it is no different this time. The agency operates an affordable rental unit program with 24 rental units in Altus, 2 rental units in Gould, and 9 rental units in Hollis for a total of 35 rental units. We have 4 individuals that are homebuyer through an agency carried mortgage. A HOME Partnership grant was awarded during summer of 2018 to rehabilitate 4 homes that the agency owns in Altus over the next 3 years. These units will be placed in the affordable rental inventory. The process of increasing housing stock is slow and takes a number of years.

Employment needs have also been a top priority in previous Community Needs Assessments. After analyzing this data, it appears that while there are jobs available that pay more than minimum wage, there is often a gap between the Federal Poverty Level income that would provide assistance and what it actually takes for individuals and families to meet basic needs. There is not a lot of industry in our area. It is our opinion that some people could benefit from self-employment opportunities to either provide their living or supplement existing employment. We will look for innovative ways to help spark entrepreneurship.

Substance abuse is a rising problem all across our nation. To date, Southwest has not been involved in providing direct support for people on their journey to recovery. There are sober living options in the area with the newest being Amethyst House in Altus which is a residential facility serving women and requires a yearlong commitment. We believe that we can be partners with these groups and support the individuals with services offered by Southwest, such as transportation and food pantry. As noted above, Oklahoma has some of the highest rates of substance abuse in the nation. People that have addiction issues typically live in poverty. Southwest wants to be part of the solution to assist those individuals. We are not mental health professionals or counselors, but we believe that we can offer assistance in other ways.

Community Resources

A list of community resources is attached in the appendices. Southwest has established partnerships. Most of the cities and townships offer space to us at no cost or reduced cost. Some offer us utilities at no cost. We have established partnerships with other service providers as well.

With regard to affordable health insurance and healthcare, Southwest currently offers RX for Oklahoma services to the uninsured and underinsured. Our RSVP program provides MIPAA services to assist seniors with Medicare and Low-Income subsidy enrollment. A federally qualified health center is located in Hollis, Oklahoma, and has services in Jackson County. We also had a Navigator program as a sub-grantee to Little Dixie; however, we were not funded for FY 19. Additionally, Legal Aid of Western Oklahoma in Altus had a Navigator funded through the Oklahoma Healthcare Authority, and this grant was also not renewed for FY 19. Navigators that were not funded were deactivated in the system, so they are no longer authorized to provide counseling for ACA enrollment. Residents west of I-35 and south of I-40 no longer have an option for in-person assistance with a Navigator. They are referred to the CMS website or the 1-800 number to enroll through the Affordable Care Act. Some of our past clients have literally cried when they found we could no longer help. This is a gap in service for our residents.

Although we offer public transportation, at times people still face barriers in transportation needs. Services are mostly weekday and daytime. The availability between towns and to more distant points is limited. Southwest Transit seeks input from the public. The funding, including the local support, prohibits much expansion, but we are always looking for ways to improve the service.

A large gap for most human service providers is funding. Federal, state, and local cuts force agencies to do the same or more with less. Limited resources mean limited outcomes. Like most human service agencies, Southwest is seeking more local participation from the community.

Agency Data

Our most recent CSBG Information Report for 2017 showed a total of 4,882 unduplicated persons in 1,880 households receiving service. 13% were children ages 0-5, and 21.9% were adults older than 55. Of the people served, 34.7% were Hispanic ethnicity which is higher than our area rate of Hispanic population. 45.4% of the people we served had a high school diploma/GED for their education. 64.7% had some form of insurance which is much higher than the insured rate for our area. Our gender breakdown of service is 53.4% female and 46.6%

male. 34.6% of our families are in the deep poverty category of up to 50%. Another 31.8% are under the 100% federal poverty level.

Approximately 15 individuals with disabilities participate in employment training opportunities through the developmental disabilities services program, Southwest Enterprises. We also had 1 trainee of 3 participants that obtained employment with benefits in the agency.

We have 254 partnerships with other agencies. We will continue to draw on these mutually beneficial partnerships and seek ways to improve outcomes for our families in need.

A tax preparation program enabled 103 participants out of 383 participants to obtain the federal and/or state tax credits that for which they were eligible. The value of these credits was \$191,449. This is cash money that helps fill the gaps that people have between their income and their expenses. This service assisted people that made \$54,000 or less.

In 2017, two safe and affordable housing units were created. These are rental units that have tenants living in them.

The above items represent a few of our highlights for 2017. There are several other services such as early childhood education, senior nutrition, volunteer services, food pantry, public transportation, and healthy living.

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Appendices

Standardized Community Needs Assessment Survey

Community Resources for Families



Southwest Oklahoma Community Action Group, Inc.

900 S. Carver Rd. - P.O. Box 1088
Altus, OK 73522
www.socag.org

Community Needs Assessment Survey

Southwest Oklahoma Community Action Group, Inc. regularly conducts a survey to determine what the needs are in your community so we will know where to best focus our efforts and funding. Your help in completing this survey is sincerely appreciated.

Please list your City _____, County _____, and Zip Code _____

Check the response that best represents you.

4. What is your gender?

- Male Female

6. What is your race?

- White or Caucasian Black or African American
Asian American Indian or Alaska Native
Native Hawaiian or Other Pacific Islander
Other

8. What best describes your household?

- Two Parent Single Parent Female
Single Parent Male Multifamily household
Single person Two adults no children
Grandparent(s) raising grandchildren

10. What is the primary language spoken in the home?

- English Spanish Other

12. Anyone in your household receive disability benefits?

- Yes No

If yes, please mark # of each below:

of Children # of Adults

14. Mark the choice that best describes you:

- Client of Agency (Have received services from agency. Example - Tax Preparation)
Agency Board Member
Agency Volunteer
Representative of an educational institution (Public or private school, college, technical school)
Representative of a government entity (City, County, State, or Federal)
Representative of a private organization (Business, local civic group)
Representative of a faith-based organization (Church or other religious organization)
Representative of a community based organization (Nonprofit entities providing direct services)
General Public (Have NOT received services from the agency)

5. What is your ethnicity?

- Hispanic Non-Hispanic

7. What is your highest level of education completed?

- Less than 9th grade 9th-12th grade (no diploma)
High School Diploma/GED Technical School/Votech
Some college (no degree) Associate's degree
Bachelor's degree Graduate/Professional

9. WRITE IN THE NUMBER of persons for each age group in your household.

0-2 3-4 5-9 10-14
15-17 18-19 20-24 25-34
35-44 45-54 55-59 60-64
65-74 75-84 85 and older

11. Is anyone in your household a veteran?

- Yes No

13. What was your total household income last year?

- Less than \$10,000 \$10,000 - \$14,999
\$15,000-\$19,999 \$20,000 - \$24,999
\$25,000 - \$34,999 \$35,000 - \$49,999
Over \$49,999

15. What program/services would you like to see continued in your community? (Agency would provide unique list of programs/services offered by both agency and in the service community or leave as an open ended question) (Would use 1-5 rankings or leave open)

Example:

- Elderly Nutrition Programs
Public Transportation
Early Childhood Education - Birth to Age 2
Early Childhood Education - Age 3 to Age 4
Training/Employment Services for Adults with Disabilities
Weatherization and Affordable Housing Programs
Volunteer Opportunities for Ages 55 and Over
Community Service Programs - Cupboard, Navigator, Medicare Enrollment, Free Tax Preparation, RX for Oklahoma
Services for Nutrition, Fitness, & Tobacco Prevention
Services for Victims of Domestic Violence, Sexual Assault, Stalking, Parenting Classes, and Batterer's Intervention
Other:

TURN OVER TO COMPLETE PAGE 2

16. How much does each item rate as a need in your community? *Please check only one rating for each need listed*

NUTRITION	No Need	Some Need	Great Need	Don't Know
Availability/access to food (grocery store)				
Community Gardens				
Nutrition Education/Healthy Eating				
Need food				

EMPLOYMENT	No Need	Some Need	Great Need	Don't Know
Job Training				
Help finding a job				
Higher Paying Jobs or Jobs with Benefits				

HEALTH	No Need	Some Need	Great Need	Don't Know
Health Insurance/Affordable Health Care				
Health Education Services				
Mental Health Services				
Substance Abuse Counseling/Treatment				
RX (prescription assistance)				
Child Immunizations				
Teenage Pregnancy/Family Planning				
Elder Care				
Vision				
Dental Insurance/Affordable Dental				

LINKAGES	No Need	Some Need	Great Need	Don't Know
Prisoner Discharge Services				
Public Transportation				
Vehicle Repair Assistance				
Access to Services (WIC, SNAP, SSI, Sooner Care)				

INCOME MANAGEMENT	No Need	Some Need	Great Need	Don't Know
Free Income Tax Preparation Assistance				
Gambling Counseling				
Budget/Credit/Debit Counseling				

EDUCATION	No Need	Some Need	Great Need	Don't Know
Early Childhood Education Programs				
GED Classes				
English as a Second-Language Classes				
Computer Skills Training				
Literacy Classes				
Technical and Vocational Training				
Childcare				

HOUSING	No Need	Some Need	Great Need	Don't Know
Decent affordable houses to RENT				
Decent affordable houses to BUY				
Weatherization (Home Energy Improvement)				
Home Repair				
Home Buyer Education				
Handicap Accessibility Housing				
Senior Citizens Housing				
Rental Assistance				
Utility Assistance				

COMMUNITY	No Need	Some Need	Great Need	Don't Know
Safe Neighborhoods, sidewalks, parks				
Homeless Shelter				
Senior Activities				
Recreational Activities				
Youth Activities				
Crime Prevention				
Additional Health Care Facilities (Doctor's Offices, Clinics, Pharmacies)				
Legal Assistance				
Volunteer Opportunities				

Please describe any other need that was not listed above:

Are you employed? Yes, Part-time ____ Yes, Full-Time ____ No ____

If you are employed, do you receive benefits? Yes ____ No ____

Do you use any Community Action programs/services currently? Yes ____ No ____

Thank you for your participation!

Community Resources for Families

<u>Ambulance Service</u>	911
<u>Department of Human Services</u>	
Altus, Jackson County	(580)480-3400
Child Care, Support Assistance, Medical, Food Stamps	
Hollis, Harmon County	(580)688-3361
Mangum, Greer County	(580)782-1000
<u>Disaster Relief</u>	
American Red Cross, Altus, Mon-Fri, 8:30 a.m. – 12:30 p.m.	(580)482-5303
<u>Domestic Violence, Sexual Assault, Stalking</u>	
ACMI House, Altus – 24-hour crisis hotline services, no fee	(800)466-3805
Shelter, Out-Client Services, Parenting classes,	(580)482-3800
Victim Advocate Services, batterer’s intervention	
<u>Education</u>	
Altus Adult Center – GED, ESL –no fee	(580)481-2694
Altus Public Schools (Board of Education) – Pre-K – High School	(580)481-2100
Altus, Navajo Public School – K – High School	(580)482-7742
Altus, Southwest Technology Center – Adult Vo-Tech classes	(580)477-2250
Altus, Western Oklahoma State College – Associate Degree	(580)477-2000
Granite Public School -- Pre-K – High School	(580)535-2104
Head Starts - see Southwest Oklahoma Community Action Group, Inc.	
Hollis Public School – Pre-K – Adult Ed	(580)688-2707
Mangum Public School – Pre-K – Adult Ed	(580)782-3371
<u>Emergency Assistance</u>	
Altus, Operation Care	(580)318-2490
Altus, Salvation Army	(580)482-8577
Hollis, Salvation Army	(580)688-2467
Food – see Southwest Oklahoma Community Action	
<u>Employment Resources</u>	
Altus, Workforce Oklahoma	(580)482-3262
Oklahoma Rural Opportunities	(800)869-4694
Oklahoma Job Match – https://okjobmatch.com	
<u>Financial</u>	
Consumer Credit Counseling Service – Make Appointment	(800)431-8157
Free Tax Preparation – see Southwest Oklahoma Community Action Group, Inc.	

Legal

Legal Aid of Western Oklahoma, Altus – Mon-Fri, 8:30 a.m. – 4:45 p.m. (580)482-7431

Libraries, Public

Altus Library, 421 N. Hudson, Mon-Sat (580)477-2890
Granite Library, 317 N. Main, call for times (580)535-4730
Hollis Library, 201 W. Broadway, Tues-Sat (580)688-2744
Margaret Carder Library, Mangum (580)782-3185

Literacy

Great Plains Literacy Council, Altus & Hollis – Tutors arranged, no fee (580)477-2890

Medical, General

Altus, JCMH Medical Clinic (580)379-6650
Altus, Jackson County Memorial Hospital (580)482-4781
Altus, JCMH Pediatric Clinic (580)379-6100
Altus, JCMH Women’s Health Associates (580)379-6140
Altus, Dr. Dawod Medical Clinic (580)379-6550
Altus, Servant Medical Imaging (580)301-6253
Altus, Surgical & Urology Associates (580)379-6550
Hollis, Harmon Memorial Hospital (580)688-3363
Hollis, Shortgrass Community Health Center (580)688-3314
Mangum, Mangum Regional Medical Center (580)782-3353
Mangum, Family Medical Clinic (580)782-2000

Medical, Health Departments & Social Agencies

Services: WIC, Sooner Start, Maternity, Chronic Diseases, Immunizations
Altus, Jackson County Health Dept. (580)482-7308
Hollis, Harmon County Health Dept. (580)688-3348
Hollis, Shortgrass Community Health Center (580)688-3314
Mangum, Greer County Health Dept. (580)782-5531
RX for Oklahoma - see Southwest Oklahoma Community Action Group, Inc.

Medical, Indian Health

Clinton, Indian Health Services (580)323-2884

Medical, Pregnancy Information

Life Services at Pathways, A Pregnancy Resource Center, Altus (580)477-4400

Nutrition

American Heart Association of Jackson County (580)482-4781
Community Cupboard – see Southwest Oklahoma Community Action Group, Inc.
Greer County OSU Extension, Mangum (580)782-5502
Harmon County OSU Extension, Hollis (580)688-3584
Jackson County OSU Extension Service (580)482-0823
Senior Meal Sites – see Southwest Oklahoma Community Action Group, Inc.

Southwest Oklahoma Community Action Group, Inc.

Altus, ACMI House – Holly Grace	(580)482-3800
Altus, Bailey Head Start – Michael Balderas	(580)482-7739
Altus, Bailey Head Start Office – Administrative Staff	(580)482-1919
Altus, Central Office	(580)482-5040
Altus, Community Cupboard– Glenda Crouch	(580)482-5040
Altus, Head Start/Early Head Start Program Director – Sheila Clark	(580)482-4723
Altus, Home Buyer Education – Mary Whitman	(580)482-5040
Altus, Housing (Rentals, Rehabilitation) – Mary Whitman	(580)482-5040
Altus, Lincoln Center Head Start – Billie Coleman	(580)482-3080
Altus, TSET Healthy Living Program (Jackson, Harmon, Greer, Tillman) – Shaundra Covey	(580)380-4231
Altus, RSVP – Kelly Baker	(580)482-4141
Altus, RX for Oklahoma (Prescription Assistance) – JoAnn Hernandez Serves Jackson, Harmon, & Greer counties	(580)482-5040
Altus, MIPAA – Kelly Baker Serves Jackson, Harmon, & Greer counties	(580)482-4141
Altus, Senior Nutrition Meal Site – Lorena Lake	(580)482-1290
Altus, Southwest Enterprises – Miracle Dowling	(580)477-0701
Altus, Southwest Transit – Carlotta Lopez	(580)482-5043
Altus, Wilson Head Start – Joni Sayers	(580)480-1155
Altus, VITA Tax Assistance – Free e-filing – federal & state taxes	(580)482-4141
Elk City, Head Start – Charlotte Silvers	(580)225-4103
Granite, Senior Nutrition Meal Site – Patsy Hudson	(580)535-4580
Granite, Transit Office – Gail Hanks	(580)535-4580
Hollis, Head Start – Sara Martin	(580)782-3712
Hollis, Senior Nutrition Meal Site– Stephanie Gutierrez	(580)688-9243
Hollis, Transit Office – Ismael “Smiley” Herrera	(580)688-9243
Mangum, Head Start – Sara Martin	(580)782-3712
Mangum, Senior Nutrition Meal Site – Beth Martinez	(580)782-3357
Mangum, Transit Office – Tommy Revilla	(580)782-3357

Substance Abuse

Altus, AA Meetings - http://aaoklahoma.org	
Altus, Agape Always Recovery Center	(580)471-4131
Altus, Amethyst House – Staci Kirby	(580)481-8760
Mangum, New Hope CDU, LLC	(580)782-3337
SAMHSA National Helpline – 24/7, 365-day-year referral	(800-662-4357)

Youth Services

Altus, City of Altus Youth Sports Program	(580)481-2266
Altus, Southwestern Youth Services	(580)482-2809